

Summary: Sometimes when there seems to be plenty of memory left on the receiver to log data, the receiver refuses to start a survey. This TIP explains what to do when you try to log data with your 4000 Receiver and encounter the following message: Memory or memory directory is full.

1 What Happens When the Memory is Full in the 4000 Receiver

When starting the survey, the following message appears:

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** Memory or memory directory is full **  
One or more files must be deleted before a survey can begin  
** Press any key **
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A 4000 receiver with 2.5 megabytes of memory or less can only store up to 42 files. Thus, when the number of logged data files has reached 42, the receiver refuses to log additional data. In order for additional data to be logged, stored data files on the receiver must be deleted or downloaded.

2 How to Delete Files on the 4000 Receiver

- a. To delete files off of the receiver, press **CONTROL**.
- b. Press the top black key next to LOGGED DATA FILES.
- c. Press the second black key next to DELETE.
- d. Press fourth black key next to DELETE IT.

Warning: If there are any files on your receiver that you have not downloaded onto your computer, you can skip them by pressing NEXT.

- e. Repeat the previous step until you see the message: FILE DIRECTORY IS EMPTY
PRESS ANY KEY

The receiver can now continue to log data.

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